





#### **About**

### **AA Travel & Tourism INC**

Established and created by dedicated professionals, with over thirty years of experience in the travel industry complemented with global exposure across various countries.

AA Travels & Tourism is a modern-day traveler's solution to a smooth, reliable and hassle-free travel experience.

Working in tandem with the world's largest travel consolidators of airline fares and travel products in Canada and USA, the company provides assurance of the best possible fares and tour packages of the finest travel products, to enhance your overall travel experience in a comfortable and joyful environment.

Being industry veterans, who have lived through the dynamic of an ever changing industry landscapes. We, at AA travel and tourism, understand intimately the unique power of meetings, incentives, conferences and events (MICE) to deliver in relation to DMC service. Our presence at travel and tourism trade fairs in UK, Berlin, Germany and Dubai, UAE or at conferences in Bosnia and Herzegovina propels us to the forefront of transformative changes in the travel and tourism industry in Canada and the in rest of the world through our Partnership.

AA Travel & Tourism has established strategic alliance partners in Middle East, North Africa, Fareast, USA & Russia. This alliance partnership has enabled us to optimize travel needs, increase the prospects of tourism, Shore Excursions, Corporate Travel, Cruise Bookings, Pilgrimage Travel and Leisure Travel. With the expertise at hand we possesses the ability to cater to a large spectrum of market segments effectively, while emphasizing on quality of service. Heralding a new generation of travel, the company has a global vision to transform your travel dreams into reality, making each trip an affair to celebrate.

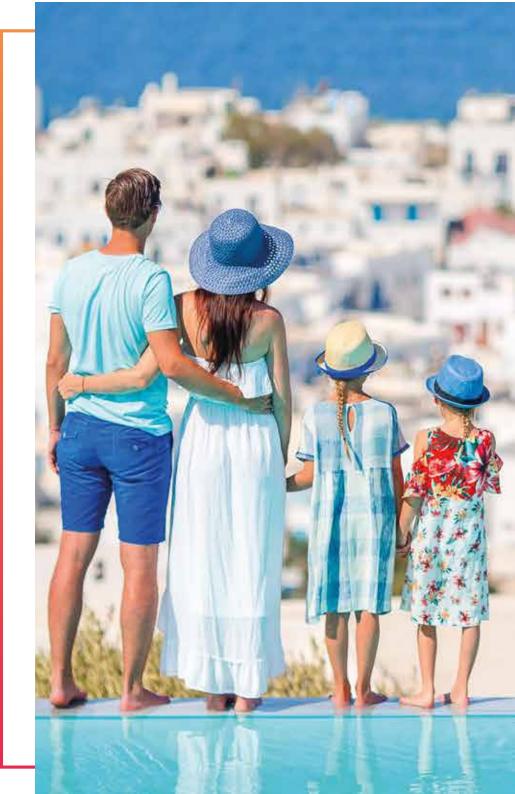
#### WHAT WE DO:

Working in tandem with various travel consolidators, we try to provide best deals along with after sales service. Immediate notification by email of all special offers, airline deals and holiday offers and visa assistance on request.

- Worldwide best fares on all the major and low cost carriers.
- Worldwide car rental facilities.
- Customized tour packages.
- Hajj and Umrah services with Umrah Visas.
- Pilgrimage travel, Cruise bookings, Leisure trips, corporate excursions.
- Hotel reservations at the most affordable and competitive rates worldwide due to strategic alliances.
- Corporate conferences travel groups, understanding intimately the unique power of meetings, incentives, conference and events (MICE) to deliver in relation to the DMC
- City excursions worldwide.
- Worldwide cruises.
- Concierge service, Tickets for International Sporting events and Music Shows could be facilitated.

#### **OUR PASSION AND OUR VALUE PROPOSITION**

People, long lasting relationships and the creation of a special travel experience are the driving force of what we do at AA Travels & Tourism. Through our openness, passion, diversity, exposure and expertise we strive to provide efficient and innovative solutions to optimize travel needs for Corporates and Individuals alike.



# BEACHES

SPORTING

CORPORATE

CRUISES

EVENTS

OURISK



# AA TRAVEL & TOURISM Holidays

AA Travel & Tourism Holidays is the specialist leisure travel division of the Group. Knowing that the holiday traveller requires research and knowledge, we have assembled a team of experienced and dedicated consultants who love to travel. International, domestic and special interest travel services are available.

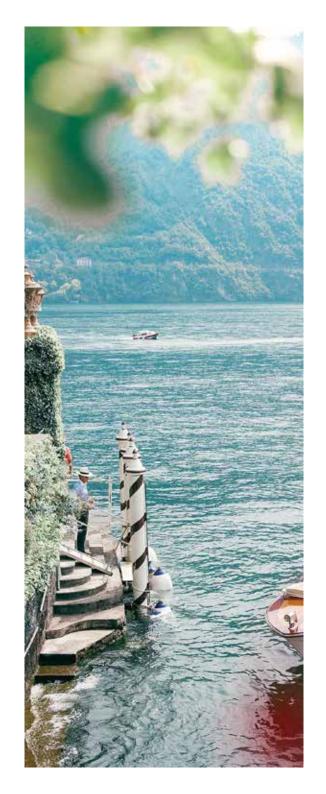
We provide wrapped and ready-to-go' holidays from round the world tours, lazy ocean cruises to adventurous escapes...

#### **WE ASSURE:**

The best value for money friendly and knowledgeable service, ensuring client satisfaction from beginning to end. Efficient turnaround for all enquiries - email enquiries responded to and calls

returned on the same day, quotes are provided within 24 to 48 hours.

Round the clock support with our 24 hour emergency service





#### **Corporate**

## **AA Travel & Tourism INC**

AA Travel & Tourism has successfully operated as a specialist corporate travel organisation company. Wholly owned by renowned individuals, much of our success is a direct result of our dedication to personalised service. Each client, big or small, gets exactly what they need. This level of service is why we have retained our strong position in the market - we know that it gives us a distinct advantage over the multinationals. Booking flights and accommodation does not involve a great deal of science or mystery. Most travel management companies are capable of delivering similar travel transactions. The difference lies in the willingness and ability to make the booking process pleasant, the travel experience efficient and the cost as low as possible. AA Travel & Tourism is in a unique position - we are able to combine the buying power of a multinational with the ability to provide distinctive service. We provide efficient management of your travel needs in a way that saves you time, effort and money.

We are the perfect size to be your partner. Yes, our substantial volumes and position in the market place affords us extensive industry advantages, however, we pride ourselves on being nothing like a call centre. Our hands-on management and ownership structure empowers our teams to ensure our systems and processes provide 'logical' solutions to meet the needs of our clients. Each traveller is an individual with individual patterns and needs. We are able to adapt quickly to an ever-changing market and provide flexible client arrangements as required. We take great pride in the knowledge that our growth over the years has paralleled the success of many of our clients.

We continue to deliver competitive pricing, fees appropriate for the service you require, and effective customisation to suit local conditions.

#### **BOOKING FACILITIES AND PROCESSES**

The ability to book travel, accommodation and incentive requirements all bookings made in line with travel policy and compliance requirements auto fare checks undertaken on all bookings prior to ticketing

#### INTERNATIONAL BOOKINGS

Point to point international bookings within agreed SLA Complex bookings turned around within agreed SLA Itinerary completed with 100% accuracy

#### **VISA AND PASSPORT SERVICES**

Clients routinely receive reminders on passport and visa expiry dates, Travel visa services provided where required.

#### SUPPORT AND EMERGENCY ASSISTANCE

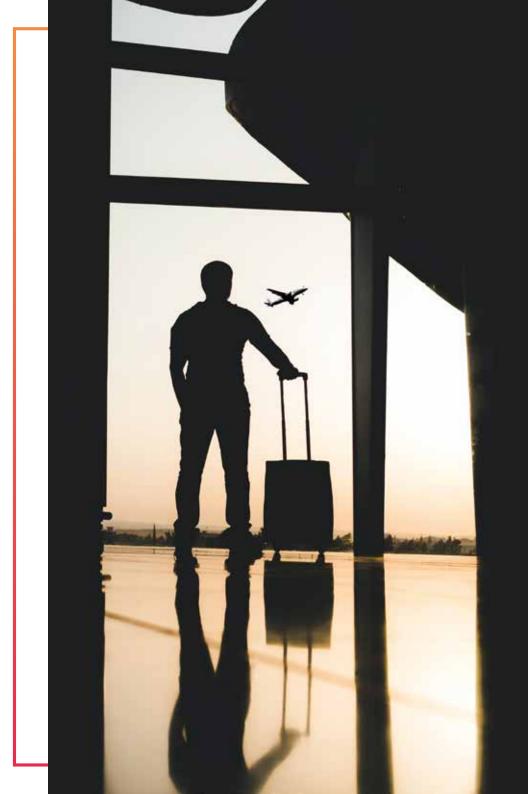
Business Hours 0530 - 1630 GMT Saturday to Thursday After business hours emergency service - 24/7 contact number provided separately

#### **ONLINE BOOKING**

Online travel booking service available at https://.aatourism.ca.

#### **VIP MANAGEMENT**

We offer dedicated VIP consultants who are contactable any time. Our consultants understand and value the needs, pressures and expectations of clients. Our consultant will meet all VIP's and their PA's to ensure that all necessary arrangements are in place on an ongoing basis







# AA TRAVEL & TOURISM Pilgrimage

We can facilitate pilgrimage packages to Saudi Arabia, with prices ranging from budget to deluxe levels. The operators we deal with are proficient in Hajj and Umrah travel.

Our goal is to provide service of the highest level, keeping in mind it is a spiritual journey of lifetime and that it needs special care, understanding and commitment to provide a Hassle free arrangement to treasure an everlasting memory of spiritual upliftment





## AA TRAVEL & TOURISM M.I.C.E

Being industry veterans, who lived through the dynamics of ever changing industry landscapes, we understand intimately the unique power of meetings, incentives, conference and events to deliver in relation to DMC service.

Meetings, Incentives, Conferences, Events & Groups

We have a huge amount of experience with MICE

Our Group Conference and Incentive division is all about creating incredible experiences: conferences, events, incentive travel, special interest groups, tours and much more.

#### WE CAN ATTEND TO:

Conference registration, transfers, sponsorship exhibition, flight booking, accommodation, on-site assistance and more consolidated, comprehensive reporting of your event - reconciliation of financials. We have the experience to link your business to spectacular locations around the world. Our starting point is to listen so we get to know your dream, your brand and your budget.

## AA TRAVEL & TOURISM CONTACT US

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